

25 November 2021

Dear Shareholder

We are writing to all our shareholders today to set out the next steps in our continued drive toward reducing our impact on the environment in terms of paper usage and printed documentation which has historically been provided to shareholders. We have already minimised the use of paper by using our website (www.theravenpropertygroup.com) to publish our annual report and accounts, all shareholder circulars as well as using electronic voting for all our shareholder meetings through the Share Portal. This letter sets out our next step: to reduce paper usage further by no longer issuing cheques for dividend payments from March next year and collecting email addresses for future correspondence with our shareholders.

In future we will contact you electronically where possible as the default method of communication and therefore request that you provide us with your email address and bank details as soon as possible. We would encourage our shareholders to register their details on the Share Portal (<u>www.signalshares.com</u>) where you can manage your shareholding, update contact details, addresses, banking details, vote at shareholder meetings as well as viewing shareholder circulars. Shareholder will continue to be notified by email as well as through the release of an announcement on the London Stock Exchange each time the Company places a statutory communication on the website.

Removing cheques

We would like to provide you with advance notice that future dividend payments will only be made by electronic means from March 2022. We will no longer be issuing payments by cheque. You will therefore need to register a mandate to enable payment of dividends direct to your bank account.

Please register your bank account details for payment of future dividends as soon as possible on <u>www.signalshares.com</u> or by calling our Registrar, Link Group using the contact details at the foot of this letter. This is also where you will be able to obtain future dividend confirmations. Shareholders outside the UK should contact Link Group to discuss the payment options available.

If in future you would like to receive notification by email that your dividend has been paid into your bank account and that your dividend confirmation is available on the Share Portal you can register this preference at <u>www.signalshares.com</u>.

Shareholder Portal

We would like to communicate electronically with all our shareholders. If you have not already registered your email address, please go to the Share Portal: <u>www.signalshares.com</u> to register and update your details. You will receive an email notification each time a new shareholder report or other communication is placed on our website: <u>www.theravenpropertygroup.com</u>.

Please note that if you hold your shares corporately in a CREST account, you are not able to use the Share Portal to inform us of your preferred method of communication and should instead send a signed written instruction to Link Group.

The Company reserves the right to send hard copy documents to shareholders where for example, overseas securities laws do not permit electronic communications or other circumstances where the Company considers that electronic delivery may not be appropriate.

The Share Portal is an online service enabling you to quickly and easily access and maintain your shareholding online – reducing the need for paperwork and providing 24-hour access for your convenience.

Through your Share Portal you may:

- Cast your proxy vote online
- View your holding balance and get an indicative valuation
- View movements on your holding
- View the dividend payments you have received
- Update your address
- Register and change bank mandate instructions so that dividends can be paid directly to your bank account
- Elect to receive shareholder communications electronically
- Access a wide range of shareholder information including the ability to download shareholder forms
- View dividend confirmation statements commencing June 2022

Shareholder services

If you have any queries in relation to your shareholding please contact our Registrar, Link Group by emailing <u>shareholderenquiries@linkgroup.co.uk</u> or call to speak to one of their team on 0371 664 0300. Calls are charged at the standard geographic rate and will vary by provider. If you are outside the United Kingdom, please call +44 371 664 0300. Calls outside the United Kingdom will be charged at the applicable international rate. The helpline is open between 9.00am and 5.30pm, Monday to Friday excluding public holidays in England and Wales.

Alternatively, you can send an email enquiry or write to Link Group at 10th Floor, Central Square, 29 Wellington Street, Leeds, LS1 4DL

Yours faithfully

For and on behalf of **RAVEN PROPERTY GROUP LIMITED**